

Wales Centre for Public Policy Canolfan Polisi Cyhoeddus Cymru

Making collaboration work to support community action and improve wellbeing

Wales Centre for Public Policy and the Resourceful **Communities Partnership**

Why we're here

- WCPP and RCP research project to better understand the role of multisector collaboration in supporting community action to improve wellbeing
- Why this focus?
- Workshop aims
- Workshop agenda

12:30- 12:45	Introduction
12:44- 13:00	Opening breakout
13:00- 13:15	Project background and overview
13:15- 14:00	Key findings and breakout 1: activities for shared purpose
14:00- 14:45	Key findings and breakout 2: governance arrangements
14:45- 15:00	Break
15:00- 15:45	Key findings and breakout 3: financial mechanisms
15:45- 16:20	Summary breakout
16:20- 16:30	Wrap-up



Why you're here



- Improving public and/or community service provision
- Citizen Engagement in decision making
- Community ownership of assets
- Volunteering
- Meeting community needs
- Other

Why are you interested in community-public sector collaboration?

Thinking about previous experiences of multisector collaboration, what has worked for you and what has got in the way?

What would you like to take away from this workshop?

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Cynyddu dealltwrriaeth, rhwydweithio ac uwcholeuo ein prosiect. Case studies and examples of how groups and councils are working together effectively and in new ways.

A better sense of how to build community infrastructure models.

A clearer plan of how to collaborate and be seen as equal partners Dysgu gan asiantaethau eraill am ffyrdd newydd i gydweithio

What do you want to takeaway from the workshop?

Ideas for longer term, sustainable action that sees communities fully engaged.

How to move past the barriers and to look at ways to enable power sharing

Tools or evidence or experience from others that support collaboration.

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Sut i gynnal yr ymarfer da o'r gwersi a ddysgwyd



Opening breakout session



Purpose:

- Meet your breakout group for the afternoon
- Reflect on why we are here today
- Get familiar with the structure

Format:

- 10 minutes; 2 steps
- Thinking, typing, sharing
- Facilitators will explain opening slides and adding post-it notes

Pre-thinking:

• Why are you interested in multisector collaboration?

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Breakout reflection





WHAT DID OTHER **GROUPS DISCUSS?**

WHY 'THE WHY'?





Project overview





Co-developed definitions

Understanding the role of multisector collaboration in supporting community action that enhances wellbeing

- 'Multisector collaboration': community-public sector
- 'Community action': activities (formal and informal) supporting wellbeing undertaken by groups based on shared geography or interest
- 'Wellbeing': how people feel emotionally and physically

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Data sources

	Practice-based case studies	Grey literature	Academic research	Pre-pandemic literature
Description/e.g.	Pre-written descriptions of practice	Published reports, blogs, videos	Published, peer reviewed research	Academic reviews and grey literature
Geography	Wales	UK	UK	UK
Timeframe	March 2020-Jul 2023	March 2020-Jul 2023	March 2020-Jul 2023	Jan 2013 - March 2020
Search strategy	'Call out' to RCP members and their wider networks	Sources provided by RCP members + systematic online search	Database search (Scopus + Web of Science), citation searching	Database search (6 databases), citation searching, website searching
Screening	Tells a story about what happened	Relevance to topic	Relevance to topic Journal articles only	Relevance to topic Academic reviews and grey literature only
Sources excluded	None	43 of 101 at full text	Database: 451 of 640 at abstract; 152 of 189 at full text Citation: 9 of 19 at full text	Database: 581 of 641 at abstract; 51 of 60 at full text Citation and web search: 40 of 68 at full text
Sources included	95	58	47 (37 database; 10 other sources)	37 (9 database; 28 other sources)

Analytical approach

What,	How?	How?	What resulted? (for	
where,	(enablers/barriers	(characteristics of	community action,	What made this happen?
when and	of effective	effective	and wellbeing as a	(approaches to building
who?	collaboration)	collaboration)	result)	effective collaboration)

- Data extraction: key information •
- **Descriptive coding:** common categories \bullet
- Interpretive coding: grouping into themes ullet
- Synthesis: building a narrative •

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What we looked for and found



What cross-sector collaboration that supports community action and ultimately wellbeing might look like



How effective collaboration might be achieved in different contexts and **why** (with what aims and outcomes)



Actions for developing 'the how and why' of collaboration from across the literature and case studies



The 'what'

- Features of effective community-public sector collaboration
- Factors supporting effective community-public sector collaboration



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The 'how' and the 'why'



Key focus: specific **actions** taken to support collaboration and their **functions** (what they aimed to and did achieve) 🥑 @WCfPP

Pre-pandemic literature summary

- Not just 'what' effective collaboration looks like but the 'how' and the 'why'
- More focus on **models** for multisector collaboration

LEADER local action groups and local development strategies; Local area coordination; Social prescribing; Single point of access; Local coalitions; Community planning partnerships; Local Resilience Partnerships and Groups; Community Empowerment + 'Participation requests'; Citizens Alliance Network; Area Action **Partnerships** Asset-based community development; Neighbourhood networks; Health or community champions; Connected

Communities; Neighbourhood regeneration

Lack of detail on models' efficacy

Models

- More detail on relationships and power dynamics
- Bringing together different evidence bases



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Key findings and workshop focus: Actions table



Activities for shared purpose: Activities supporting multisector collaboration by developing shared aims/ understanding	Governance arrangements: Roles, responsibilities, processes and structures developed to support multisector collaboration	Financial mechanisms: Approaches to funding work/ initiatives in ways that support multisector collaboration
Information gathering (research, listening exercises, engagement events)	Liaison/coordination roles and referral pathways (e.g., in/across LAs, 3 rd Sector, public services)	Grant funding (flexible, long term, participatory)
Big picture, systems thinking (shared, long-term goals, redefining success)	Responsibilities and boundaries (mutually agreed)	Commissioning (collaborative/strategic/joint/place - based/ partnership/ outcomes-based)
Long term planning and macro-goals (flexible, living documents)	Leadership and shared decision-making (e.g., diverse, evolving, values-based steering groups)	Community wealth building (procurement; investment/wealth funds)
Training/ mutual learning (events, conferences, communities of practice, webinars, 'lunch and learns', training, resources)	Policies and procedures (e.g., formalised processes/ requirements at organisational or wider levels)	Infrastructure/estates (community asset transfers, land trusts, estate rationalisation)
Pooling and sharing information (online platforms, lists/directories, databases, mapping exercises)	Regional/ national bodies or infrastructures (creating or utilising these to coordinate/ support efforts)	Fundraising (Crowdfunding, Local Giving, private donations)



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- Information gathering: (research, listening exercises, engagement events)
- Systems thinking
- Long-term planning
- Training/ mutual learning
- Pooling and sharing information
- Pre-pandemic evidence trends



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- Information gathering
- Systems thinking (shared, long-term goals, redefining success)
- Long-term planning
- Training/ mutual learning
- Pooling and sharing information
- Pre-pandemic evidence trends







- Information gathering
- Systems thinking
- Long-term planning (flexible, living documents)
- Training/ mutual learning
- Pooling and sharing information
- Pre-pandemic
 evidence trends









- Information gathering
- Systems thinking
- Long-term planning
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- Information gathering
- Systems thinking
- Long-term planning
- Training/ mutual learning
- Pooling and sharing information (online platforms, lists/directories, databases, mapping exercises)



• Pre-pandemic evidence trends





- Information gathering
- Systems thinking
- Long-term planning
- Training/ mutual learning
- Pooling and sharing information
- Pre-pandemic
 evidence trends







Breakout session 1: Activities for shared purpose

Purpose:

- To reflect on whether or not the actions just discussed resonate with your experience
- To interrogate and add to the existing evidence

Format:

- 30 minutes; 3 steps
- Thinking, typing, sharing
- Facilitators will explain opening slides and adding post-it notes

Pre-thinking:

 In your experience, what 'activities for shared purpose' have supported collaboration (or not)?



Breakout reflection



PLEASE SHARE ANY ACTIONS DISCUSSED BY YOUR GROUP THAT ARE MISSING FROM THE 'ACTIONS TABLE'





Key findings 2: Governance arrangements



Activities for shared purpose: Activities supporting multisector collaboration by developing shared aims/ understanding	Governance arrangements: Roles, responsibilities, processes and structures developed to support multisector collaboration	Financial mechanisms: Approaches to funding work/ initiatives in ways that support multisector collaboration
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Pooling and sharing information (online platforms, lists/directories, databases, mapping exercises)	Regional/ national bodies or infrastructures (creating or utilising these to coordinate/ support efforts)	Fundraising (Crowdfunding, Local Giving, private donations)



Key findings 2: **Governance** arrangements



- Liaison roles and referral pathways (e.g., in/across LAs, 3rd Sector, public services)
- Responsibilities and boundaries
- Leadership and shared decision making
- Policies and procedures
- Regional/ national bodies or infrastructures
- Pre-pandemic evidence trends



Green Squirrel Railway Gardens project



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Key findings 2: Governance arrangements

- Liaison roles and referral pathways
- Responsibilities and boundaries (mutually agreed)
- Leadership and shared decision making
- Policies and procedures
- Regional/ national bodies infrastructures
- Pre-pandemic evidence trends







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Key findings 2: Governance arrangements



- Liaison roles and referral pathways
- Responsibilities and boundaries
- Leadership and shared decision making (e.g., diverse, evolving, valuesbased steering groups)
- Policies and procedures
- Regional/ national bodies or infrastructures







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Key findings 2: Governance arrangements

- Liaison roles and referral pathways
- Responsibilities and boundaries
- Leadership and shared decision making
- Policies and procedures

 (e.g., formalised processes/ requirements at
 organisational or wider
 levels)
- Regional/ national bodies or infrastructures
- Pre-pandemic evidence trends

Community Empowerment (Scotland) Act 2015

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Key findings 2: Governance arrangements



- Liaison roles and referral pathways
- Responsibilities and boundaries
- Leadership and shared decision making
- Policies and procedures
- Regional/ national bodies or infrastructures (creating or utilising these to coordinate/ support efforts)
- Pre-pandemic evidence trends







Key findings 2: Governance arrangements

- Liaison roles and referral pathways
- Responsibilities and boundaries
- Leadership and shared decision making
- Policies and procedures
- Regional/ national bodies or infrastructures
- Pre-pandemic evidence
 trends







Breakout session 2: Governance arrangements



Purpose:

- To reflect on whether or not the actions just discussed resonate with your experience
- To interrogate and add to the existing evidence

Format:

- 30 minutes; 3 steps
- Thinking, typing, sharing
- Facilitators will explain opening slides and adding post-it notes

Pre-thinking:

 In your experience, what 'governance arrangements' have supported collaboration (or not)?



Breakout reflection



PLEASE SHARE ANY ACTIONS DISCUSSED BY YOUR GROUP THAT ARE MISSING FROM THE 'ACTIONS TABLE'





Key findings 3: Financial mechanisms



Activities for shared purpose: Activities supporting multisector collaboration by developing shared aims/ understanding	Governance arrangements: Roles, responsibilities, processes and structures developed to support multisector collaboration	cinancial mechanisms: Approaches to funding work/ initiatives in ways that support multisector collaboration
Information gathering (research, listening exercises, engagement events)	Liaison/coordination roles and referral pathways (e.g., in/across LAs, 3 rd Sector, public services)	Grant funding (flexible, long term, participatory)
Big picture, systems thinking (shared, long-term goals, redefining success)	Responsibilities and boundaries (mutually agreed)	Commissioning (collaborative/strategic/joint/place - based/ partnership/ outcomes-based)
Long term planning and macro-goals (flexible, living documents)	Leadership and shared decision-making (e.g., diverse, evolving, values-based steering groups)	Community wealth building (procurement; investment/wealth funds)
Training/ mutual learning (events, conferences, communities of practice, webinars, 'lunch and learns', training, resources)	Policies and procedures (e.g., formalised processes/ requirements at organisational or wider levels)	Infrastructure/estates (community asset transfers, land trusts, estate rationalisation)
Pooling and sharing information (online platforms, lists/directories, databases, mapping exercises)	Regional/ national bodies or infrastructures (creating or utilising these to coordinate/ support efforts)	Fundraising (Crowdfunding, Local Giving, private donations)



Key findings 3: Financial mechanisms



- **Grant funding** (flexible long term, participato
- Commissioning/ contracting
- Community wealth building
- Infrastructure/estates
- Fundraising
- Pre-pandemic evidence trends



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- Grant funding
- Commissioning/ contracting

(collaborative/ strategic/joint/placebased/outcomesbased)

- Community wealth building
- Infrastructure/estates
- Fundraising
- Pre-pandemic evidence trends





- Commissioning/ contracting
- Community wealth • building (procurement; investment/wealth funds)
- Infrastructure/estates
- Fundraising lacksquare
- Pre-pandemic • evidence trends





its aims.

Social Value About Social Value and what we're doing to contribute towards it.

Community Wealth Building in action What we are doing to implement this approach.



Co-operatives Information and advice around Cooperatives.



Progressive procurement

About procurement good practice

international work.

through our spend analysis guide and

Preston Real Living Wage How to become a real living wage employer.











Preston







- Grant funding
- Commissioning/ contracting
- Community wealth building
- Infrastructure/estates • (community asset transfers, land trusts, estate rationalisation)
- Fundraising ٠
- Pre-pandemic evidence trends



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- Grant funding
- Commissioning/ contracting
- Community wealth building
- Infrastructure/estates
- Fundraising (Crowdfunding, Local Giving, private donations)



Green Squirrel Railway Gardens project

• Pre-pandemic evidence trends







- Grant funding
- Commissioning/ contracting
- Community wealth building
- Infrastructure/estates
- Fundraising
- Pre-pandemic evidence
 trends

Community Self-organized netw common interests, cause social group whose meen no geographical limitatio

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Breakout session 3: Financial mechanisms



Purpose:

- To reflect on whether or not the actions just discussed resonate with your experience
- To interrogate and add to the existing evidence

Format:

- 30 minutes; 3 steps
- Thinking, typing, sharing
- Facilitators will explain opening slides and adding post-it notes

Pre-thinking:

 In your experience, what 'financial mechanisms' have supported collaboration (or not)?





Breakout reflection



PLEASE SHARE ANY ACTIONS DISCUSSED BY YOUR GROUP THAT ARE MISSING FROM THE 'ACTIONS TABLE'





Summary: bringing actions together



databases, mapping exercises)





Activities Governance arrangements **Financial mechanisms** Information gathering (research, Liaison/coordination roles and Grant funding (flexible, long term, listening exercises, engagement referral pathways (e.g., in/across participatory) events) LAs, 3rd Sector, public services) **Responsibilities and boundaries** Big picture, systems thinking Commissioning (shared, long-term goals, (mutually aareed) (collaborative/strategic/joint/pla ce -based/partnership/ outcomes-based) Long term planning and macroeadership and shared decision-Community wealth building goals (flexible, living documents) aking (e.g., diverse, evolving, (procurement: investment/wealth funds) alues-based steering groups) Training/ mutual learning (events, Policies and procedures (e.g., Infrastructure/estates conferences, communities of formalised processes/ (community asset transfers, land practice, webinars, 'lunch and requirements at organisational o trusts, estate rationalisation) learns', training, resources) Regional/ national bodies or Fundraising (Crowdfunding, Pooling and sharing information (online platforms, lists/directories infrastructures (creating or utilising Local Giving, private donations)

these to coordinate/ support

- Adding to the evidence base
- Not just actions but combinations of actions
- How actions might be taken, when and by who

 Models: combinations of different actions to suit different collaboration aims and contexts

Models

LEADER local action groups and local development strategies; Local area coordination; Social prescribing; Single point of access; Local coalitions; Community planning partnerships; Local Resilience Partnerships and Groups; Community Empowerment + 'Participation requests'; Citizens Alliance Network; Area Action Partnerships

Asset-based community development; Neighbourhood networks; Health or community champions; Connected Communities; Neighbourhood regeneration

Summary breakout session



Purpose:

- To bring together prioritised 'actions' from all breakout sessions this afternoon
- To consider how these actions could be taken on different timescales and by different people

Format:

- 30 minutes; 3 steps
- Thinking, typing, sharing
- Facilitators will explain opening slides and adding post-it notes

Pre-thinking:

 Make sure you have your three prioritized 'could do' actions from each breakout session



Breakout reflection

PLEASE SHARE ANY PRIORITY ACTIONS YOU NEED HELP WITH AND FROM WHO (PERHAPS SOMEONE HERE!)





Next steps

WCPP+RCP

- Bring together evidence generated during this workshop
- Produce practiceoriented outputs that reflect this learning and make it actionable

EVERYONE

- Share with us what you'd like these outputs to look like and what you thought of the workshop (poll link)
- Please do email us any additional thoughts/ reflections (xxxx@wcpp.org.uk)

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