

Youth homelessness and care leavers:

Mapping interventions in Wales

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Summary

- Initial maps of youth homelessness interventions across Wales are provided, drawing on published information and telephone interviews with key individuals in local authority housing options teams.
- The maps should be treated as a first step in developing more detailed knowledge of youth homelessness interventions.
- They show significant differences between local authorities - both in working arrangements, and in the services provided/available to young people faced with homelessness.
- In a small number of local authorities, the basic requirements of joint working (e.g. information sharing, joint protocols) are not in place. This is to the detriment of young people needing assistance with housing.
- Guidance on working with care leavers and young people at risk of homelessness has been provided to local authorities in the form of two documents: Preventing Homelessness and Promoting Independence: A Positive Pathway to Adulthood (Welsh

- Government 2016a) and the *Care Leaver Accommodation and Support Framework* (Barnardo's 2016) Some authorities have used these extensively to inform their approaches, but this is not the case in all. Some innovation is also evident.
- Gaps in housing provision for young single people include sufficient appropriate emergency accommodation, services for young people with complex needs, and a shortage of affordable general-needs accommodation.
- There are short, medium, and long term opportunities to strengthen youth homelessness prevention services, and to further integrate this priority into housing and wider policy developments, including:
 - Allocation of additional funding for youth homelessness in 2019-20;
 - Integration into local authorities'2018 homelessness strategies
 - Integration into the Welsh
 Government's Affordable Housing
 Supply Independent Review.

Introduction

Alongside the international evidence review, *Preventing Youth Homelessness*, undertaken by Schwan et al. (2018), Tamsin Stirling was commissioned by the Wales Centre for Public Policy to undertake a mapping exercise of youth homelessness interventions across Wales, with a focus on care leavers as a specific sub-group.

The aim of this supplementary outline study was to survey the youth homelessness interventions in place in Wales, and to locate these in the context of the international evidence review. The mapping exercise did not review whether the individual interventions used by local authorities had been evaluated, by the local authorities themselves or independently. The mapping considers interventions specifically for young people from the age of 16 up to 25 (although a minority of interventions include young people from the age of 14). Services/interventions provided for all people facing homelessness which can be accessed by young people were not included unless there is a specific element targeted to young people.

The mapping exercise and accompanying narrative is informed by:

- Identification and interrogation of source information such as homelessness strategies, local housing strategies, directories of Supporting People funded services and relevant statistics and publications;
- Review of information about services available online:
- Stakeholder interviews with a small number of key informants within and beyond Welsh Government;
- Telephone interviews with a member of the homelessness/housing options team in 19 of the 22 local authorities.

Context

In 2017, Carwyn Jones, the First Minister of Wales, made a commitment to end youth homelessness by 2027 in support of the aim of the End Youth Homelessness Cymru coalition. He also announced additional funding of £10million for youth homelessness for 2019-20. More recently, the establishment of a task and finish group, chaired by the Minister for Housing and Regeneration, Rebecca Evans, has been announced. Youth homelessness is one of two areas of work that will form the initial focus of the group, the other being Housing First.

Improving life outcomes for care leavers is a Welsh Government priority; Prosperity for All, the government's strategy, recognises that young care leavers may need intensive support in the transition to adulthood. A Ministerial Advisory Group is now overseeing work on improving outcomes, which has three priority areas:

- Safely reducing the numbers of children in care;
- Improving outcomes for children already in the care system;
- Supporting care leavers to adulthood and successful futures.

In parallel, the National Assembly for Wales' Public Accounts Committee is undertaking an inquiry into public services for care experienced children and young people (NAWPAC 2018). The experience of young people leaving care has also received attention from the Children's Commissioner for Wales which has resulted in the February 2017 report *Hidden Ambitions* (Welsh Government 2017) and a follow up report published around a year later in March 2018 (Welsh Government 2018)

This report's focus on young people/care leavers who might be at risk of becoming homeless has been informed by a 2015 report for the Public Policy Institute for Wales by Anna Whalen which found that the effectiveness of joint working between Housing and Children's Services and Supporting People provision for care leavers varied considerably across Wales.

Legislative and policy changes

The last two years have seen significant changes in the Welsh legislative and policy landscape relating to care leavers and to young people at risk of homelessness. These include the:

- Commencement of Part 2 of the Housing (Wales) Act 2014 and Part 6 of the Social Services and Wellbeing (Wales) Act;
- Publication of Preventing Homelessness and Promoting Independence: A Positive Pathway to Adulthood (Welsh Government 2016a) and the Care Leaver Accommodation and Support Framework, (Barnardo's 2016) to support effective planning and provision of housing and support for young people and care leavers;

- Development of the When I'm Ready (Welsh Government 2016b) programme enabling young people in foster care to stay with their foster carers for longer;
- Introduction of the *Youth Engagement and Progression Framework* (Welsh Government 2014) which aims to reduce the number of young people who are not in education, employment or training;
- Establishment of the End Youth Homelessness Cymru (Llamau 2018) campaign, which is currently focusing its work on four areas: ending youth homelessness within the LGBT+ community; understanding and reducing the links between educational disengagement and youth homelessness; understanding and reducing the links between the care system and youth homelessness; and support for those with mental health issues experiencing youth homelessness in Wales.

Funding changes

Changes have taken place to the way that funding is provided to local authorities for both the prevention of homelessness, and for responding to it when it arises. Here, I summarise these changes as well as some key recent one-off funding allocations.

The budget originally allocated to support the implementation of Part 2 of the Housing (Wales) Act 2014 now forms part of the general Revenue Support Grant (RSG) and has been increased to £6million a year. A further £6million per year that previously funded the management of temporary accommodation now also goes into the RSG. In addition, the Welsh Government has a homelessness prevention grant which is allocated to a range of projects; in 2018/19, just under £1million was awarded to projects specifically working with young people to prevent and tackle homelessness. These projects operate in 15 of the 22 local authority areas, with one Wales-wide project.

Many youth homelessness interventions are also funded via the Supporting People programme. Both Supporting People and the homelessness prevention grant are part of the Flexible Funding Programme from 2018-19 which looks at bringing a range of grant streams together.

In the autumn of 2017, a further £2.6million in-year funding was made available for projects in four areas; tackling rough sleeping, mental health, the private rented sector and youth homelessness. A small proportion of this funding went to youth homelessness projects.

As part of the cross-government work on improving outcomes for looked after children, additional resources were made available during 2017-18 for work to support care leavers. £625,000 was allocated to local authorities to develop or improve work placement/traineeship schemes for care leavers. And the St David's Day fund for care leavers was established in 2017 which comprises £1million for direct financial support to care leavers to help them transition to independent living.

Most significantly in terms of scale is the additional £10million announced by the First Minister for 2019-20 that is to be targeted specifically on youth homelessness. It is my view that the potential

impact of such a significant injection of funding would be substantially increased should the funding be spread over more than one financial year. This would provide the opportunity for evaluation, scaling and plans for mainstreaming successful approaches.

How many young people are affected?

In this section, I draw from official statistics and the interviews undertaken to outline the scale of youth homelessness, and the numbers of young people leaving care, each year in Wales.

A profile of youth homelessness

The most recent year for which pan-Wales homelessness statistics are available is 2017-18. Tables 1 and 2 below show the numbers and proportions of those recorded as approaching local authorities for assistance with housing who were aged 16-17 and 18-24 compared to the total number of households in the two years 2016-17 and 2017-18. Although the percentages are the same across the two years, the number of young people in both age groups for whom assistance was provided by local authorities decreased slightly between 2016-17 and 2017-18, while the total number of households provided with assistance by local authorities increased slightly between the two years.

Table 1: Households for which assistance with housing has been provided by age, 2016-18

		2016-2017			2017-2018	
	16-17 year olds	18-24 year olds	Total households	16-17 year olds	18-24 year olds	Total households
Number	810	6963	28731	780	6804	28881
% of total households assisted	3	24	100	3	24	100

Source: Statistics for Wales (2017b, 2018)

Some young people facing homelessness may not approach local authorities for assistance or may receive help from other organisations. While there is no formal estimate of the extent of hidden homelessness amongst young people in Wales, the numbers in Tables 1 and 2 are likely to be under-recording the number of young people experiencing or threatened with homelessness each year in Wales.

Local authority representatives were asked during the telephone interviews whether there had been any changes in the numbers of young people approaching them for assistance since the commencement of the new homelessness and social services legislation in April 2015 and 2016.

Responses were variable, with most authorities not identifying any change or trend, a minority of authorities identifying a decrease (put down to effective joint working and prevention interventions) and a small number reporting an increase. One authority specifically noted an increase in the number of young people aged 21-25 now owed duties under the Social Services and Well-being (Wales) Act 2015 who required help with sustaining or securing accommodation.

Table 3 looks at the proportion of those approaching local authorities for assistance that had positive and negative outcomes in terms of the legislation during 2017-18. It is interesting to note that prevention rates are significantly higher for 16 and 17 year olds than for 18-24 year olds and all age groups.

Table 2: Percentage of positive outcomes of the homelessness legislation during 2017-18 by age group

	16-17 year	18-24 year	All age
	olds	olds	groups ¹
Successful prevention for those to whom prevention assistance provided	79%	63%	66%
Homelessness successfully relieved for those provided with help to secure accommodation	59%	41%	41%
Duty positively discharged for those eligible unintentionally homeless and in priority need	67%	79%	78%
Duties ended due to non-co-operation	2%	4%	3.5%
Application withdrawn due to loss of contact	3%	7%	6.5%
Assistance refused	0%	2%	2%

Source: (Statistics for Wales 2018)

Since April 2016, statistics have been gathered regarding the placement of young people placed in temporary bed and breakfast accommodation under homelessness or social services legislation. The statistical release for 2016-17 (Statistics for Wales 2017b) notes that the figures provided are likely to be an undercount as some local authorities were unable to provide full information. During 2016-17, 16 and 17 year olds were placed in temporary bed and breakfast accommodation on 72 occasions under the homelessness legislation, and on a further 150 occasions under children's social services legislation. During the same year, care leavers aged 18 to 21 were placed in temporary bed and breakfast accommodation under the homelessness legislation on 72 occasions. Published information about use of bed and breakfast accommodation broken down to local authority area was not available at the time of writing.

¹ Young people and adults from 16 upwards

Data for 2017-18 (Statistics for Wales 2018) (again an undercount due to incomplete information from some local authorities) shows an overall decrease in the use of bed and breakfast accommodation for 16 and 17 year olds and care leavers aged 18 to 24:

- 16 to 17 year olds were placed in temporary bed and breakfast accommodation under the homelessness legislation on 75 occasions and on a further 114 occasions under children's social services legislation;
- Care leavers aged 18 to 21 years old were placed in temporary bed and breakfast accommodation under the homelessness legislation on 60 occasions.

A profile of care leavers

An annual report is produced by the Welsh Government on children looked after by local authorities (Statistics for Wales 2017a). During 2016-17, 677 young people aged 16 and over left care, with 509 of these aged 18 or over, 116 aged 17 and 52 aged 16. 193 of these moved into independent living arrangements and were no longer looked after, 141 returned home to live with parents, relatives or other person with parental responsibility, and 80 continued to live with former foster parents under When I am Ready Living Together Agreements. 203 young people were identified as having left care for 'other reasons', 32 were transferred to the care of adult social services and 28 were sentenced to custody.

At the date of leaving care, 613 (91 per cent) of these young people were deemed to be in suitable accommodation. Such accommodation is defined as community settings (such as residential homes), supported accommodation, independent living, lodgings, supported lodgings and living with parents/relatives. It is interesting that the definition of suitable accommodation also extends to suitable transitional accommodation and suitable custody; in my view neither of these is a positive option for a young person leaving care. 64 young people (9 per cent) were deemed to be living in unsuitable accommodation at the date they left care; such accommodation includes unsuitable bed and breakfast, unsuitable custody, unsuitable emergency accommodation and 'other unsuitable accommodation'.

Evidence from the Welsh Local Government Association to the Public Accounts Committee inquiry (NAWPAC 2018) noted that the number of looked after children has increased by 25 per cent over the past decade. It also highlighted increasing pressures on families due to cuts in welfare and services. Both factors are likely to result in further increases in the numbers of children being looked after, and therefore care leavers, in coming years.

Homelessness and leaving care

There are clearly-evidenced interconnections between care leaver status and homelessness. In July 2017, Crisis produced a report on homelessness prevention for care leavers, prison leavers and people experiencing domestic abuse for the UK All-Party Parliamentary Group for Ending Homelessness, which noted that one third of care leavers (33 per cent) become homeless in the first two years after leaving care, and 25 per cent of all single homeless people have been in care at some point in their lives (All-Party Parliamentary Group for Ending Homelessness 2017).

Research undertaken for the Public Policy Institute for Wales in 2015 identified that, despite a social housing tenancy being widely seen as the preferable option, the main cause of homelessness amongst care leavers is tenancy failure – with the young age of care leavers, lack of preparation and experience in managing alone being key contributory factors (Whalen 2015). At the same time, the statistics quoted earlier in this report indicate that use of bed and breakfast continues, both for 16 and 17 year olds and care leavers aged 18 to 21. The issue of vulnerable young people being placed in bed and breakfast is of ongoing concern to care leavers' advocacy and support organisations.

Mapping interventions

My mapping of youth homelessness interventions in place across Wales draws upon primary interviews and information available online, including Supporting People directories of services and third sector organisation websites. It is structured using the typology of homelessness prevention used by Schwan et al (2018), dividing interventions into the following categories:

- Structural prevention. This means working upstream to address structural and systemic
 factors that contribute to housing precarity and expose individuals and families to the risk
 of homelessness (Gaetz and Dej, 2017). E.g., universal prevention (supply of affordable
 housing, legislation, income supports), selected prevention (school programmes for young
 people at risk of homelessness), indicated prevention (services/support for people facing
 multiple disadvantages);
- Systems prevention. This means addressing institutional and systems failures that either
 indirectly or directly contribute to the risk of homelessness (Gaetz and Dej, 2017). E.g.,
 removing policy and procedural barriers, enhancing access to systems, services and
 support, reintegration support for young people experiencing transitions;
- Early intervention. This means policies, practices, and interventions that help individuals who are at extreme risk of, or who have recently experienced, homelessness, obtain the support needed to retain their current housing or rapidly access new and appropriate housing (Gaetz and Dej, 2017) E.g., provision of information, advice and access to support, and targeted intervention such as family mediation;
- Eviction prevention. This means programmes and strategies designed to keep
 individuals and families at risk of eviction in their home and that helps them avoid entering
 into homelessness (Gaetz and Dej, 2017) E.g., rent support/supplements, crisis support,
 landlord/tenant mediation;
- Housing stability. This means initiatives and supports for people who have experienced
 homelessness so that they can exit homelessness in a timely way and never experience it
 again (Gaetz and Dej, 2017). E.g., supported housing, floating support, supporting access
 to income, education and social inclusion.

Annex 1 compares the above structure for prevention with the components of *Preventing Homelessness and Promoting Independence: A Positive Pathway to Adulthood* and the *Care Leaver Accommodation and Support Framework*, (Welsh Government 2016a, Barnardo's 2016).

The draft maps - Tables A.1 and A.2 – are provided in Annex 3. They come with some cautionary notes. They should be seen as a first step in developing more sophisticated knowledge of the interventions in place across Wales. They are certainly not definitive; rather they are presented as a starting point for discussion and further development. Second, the maps have been drawn up predominantly from a housing perspective and has not involved detailed consideration of interventions from a youth justice, youth service, mental health or education perspective. In regard to education interventions, at the time of writing, Shelter Cymru are undertaking a mapping of education-based prevention in each of the 22 local authorities. The results were not available in

time to include in this report but could usefully be considered alongside it². Lastly, certain interventions could be categorised under more than one of the five categories noted above; for ease of reference, each intervention has only been placed in one category.

Some observations on the mapping exercise

The information to develop this mapping exercise proved more disparate than was anticipated. Up-to-date directories of Supporting People services are not available online for all local authority areas and the information on local authority websites about services for young people facing homelessness is highly variable. Some authorities provide basic generic information relevant to anyone needing assistance with housing; others provide detailed, legally based information, while some provide young person specific information or signposting. Online information provided by young people's specialist organisations also varies in quality; it is not always possible to find out what projects/services are provided for young people in which areas. If it was difficult for me, as a researcher, to navigate accessing information: we might imagine how difficult it can be for a young person or their parent/carer to do so.

It has been useful to consider the range of youth homelessness interventions at both national and local levels using the typology of prevention. The typology reinforces that, to effectively tackle and end youth homelessness, there is a need to consider structural and systemic issues that reach beyond housing. The international evidence review concludes that to be most effective, youth homelessness prevention should involve all five strands of prevention and sets out the areas of each for which there is evidence of effectiveness. It also concludes that research indicates that youth homelessness prevention requires targeted interventions and approaches that account for the distinct challenges that young people face. Some local authorities in Wales are recognising this in the way that they provide services to young people with housing issues, while others take a much more generic approach, expecting young people to access services and projects that are provided for all age groups.

Perhaps unsurprisingly, most local interventions in Wales fall into the systems prevention, early intervention and housing stabilisation categories in the prevention of homelessness typology. Eviction prevention work is undertaken by local authorities and their partner agencies, e.g. landlord liaison/mediation, but few examples are young person specific. There are some examples of pre-tenancy work and training settings, which seek to reduce the likelihood of young people losing a tenancy. However, given the evidence that tenancy failure is a key cause of homelessness for care leavers and the point raised above about targeted interventions and approaches for young people, one might expect to see these initiatives being more widespread.

It is clear that working arrangements and services for young people facing homelessness vary significantly between authorities. Some authorities have multi-agency co-located teams, close

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² The contact for this work is Darren Jones at Shelter Cymru

working relationships between housing and children's services and a range of prevention, housing and support options in place for young people up to the age of 25. In other authorities, it is apparent that even working practices required by legislation - e.g., joint assessments for 16 and 17 year olds, and pathway planning for care leavers - are not consistently undertaken. Likewise, the components set out in the *Positive Pathway* and *Care Leavers Accommodation and Support Framework* documents are well used in some local authorities - and little used in others.

This variation in practice is consistent with the findings of the Children's Commissioner's *Hidden Ambitions* follow up report (Children's Commissioner for Wales 2018) and raises an issue of equity in the treatment of young people. Where services and provision are lacking, or fail to join up adequately, this is clearly to the detriment of young people needing assistance to access and sustain housing.

The international evidence review highlights significant gaps in evidence about the effectiveness of youth homelessness interventions; this mapping exercise did not attempt to gather such information. However, the words of one local authority representative stick in my mind: 'we have provision but we have too much failure – there is turnover because the schemes are not offering what the young people need'. This begs a question for the Welsh Government. If local authorities are expected to implement a certain approach to preventing youth homelessness, what could or should the Welsh Government do to support/encourage them to do so and overcome the implementation gap? The resources available to authorities vary, both in terms of money (Welsh Government and other sources of funding), but also how staff teams are structured, how teams work together, their partner agencies, and whether one or more is a specialist in young people's housing issues. Where the Government has given freedom to local authorities to make changes (or not), e.g. not applying intentionality to 16 and 17 year olds and care leavers aged 18-21, and exempting care leavers up to age 25 from the requirement to pay Council Tax, some authorities have taken action and others not - again raising issues of fairness and equity from the young person's perspective.

From a housing perspective, there is a relatively small number of interventions specifically targeting care leavers. However, in some authorities, housing options teams have detailed discussions with children's services about provision for care leavers and what new services might be put in place. And in some others, case conference type joint working arrangements are in place between housing options and children's services to aid planning and provision for care leavers.

From the telephone interviews with local authorities, it is clear that many authorities are developing their approach to working with, and services for, young people. A number of authorities have recently appointed specialist posts dedicated to preventing and tackling youth homelessness and many have plans for improved joint working with children's services and external agencies. Some authorities are planning to retender Supporting People funded services for young people, while others are developing or enhancing multi-disciplinary teams or hubs. This area of work is developing at a pace.

This dynamism extends to areas of unmet need and how they might be addressed. There are some interesting examples of innovative thinking being applied to accommodation and support options for young people. For example, Newport has recently established a project with a private sector landlord for care leavers who were previously in more costly and less effective placements, and is considering a respite model for young people in care to provide a break for both the young person and the existing setting, to help sustain placements longer-term. In another example, Swansea Council has spot-purchased intensive support for young people with complex needs, in order to sustain their accommodation; a number of other authorities are also working with landlords (both social and private sector) to develop or increase shared accommodation options. It remains to be seen whether such innovation will spread to other areas or whether these practices remain in the local authority in which they are developed.

During the telephone interviews, interviewees were asked about gaps in provision. The most commonly mentioned gaps were (i) an overall shortage of affordable accommodation options for young people, and (ii) provision for young people with complex needs; (iii) securing appropriate and accessible emergency accommodation for young people was also noted as sometimes problematic.

So what does this mean for the Welsh Government and how the additional resources for youth homelessness in 2019-20 might best be spent? Drawing on this mapping exercise and the international evidence review, I have a number of reflections:

- The typology is a useful framework within which prevention of youth homelessness interventions can be mapped/considered;
- There are a number of national preventative agendas in Wales which could have a major future positive effect on the prevention of youth homelessness, e.g. working to reduce adverse childhood experiences and their impact;
- There is an opportunity for the Welsh Government's Affordable Housing Supply Independent Review to robustly take account of young people's housing needs and ensure that its conclusions support the delivery of a range of affordable accommodation options for young people in order to strengthen structural prevention of youth homelessness:
- Currently, there are untenable differences between authorities when it comes to their approach to, and provision for, young people who are homeless or at risk of homelessness, including care leavers. There is a potential role for the National Homelessness Network to help reduce such differences;
- It is important that there is clarity about the expectations relating to the allocation of additional Welsh Government money for youth homelessness in 2019-20. A set of requirements for receipt of youth homelessness funding in 2019-20 might include:
 - A commitment to the delivery of targeted/tailored services and provision for young people;
 - The extent of joint working between housing and children's services being (at the minimum) what is required by law;

- A clear assessment of what service/provision is already in place and what gaps additional funding will help to fill;
- How the proposed service/provision will prevent youth homelessness (i.e. where it sits in the typology of prevention);
- How the contribution of the service/provision to the prevention of youth homelessness will be measured/assessed;
- o Identifying the evidence base for what service/provision is being proposed;
- o How the service/provision will continue beyond 2019-20.

Suggested actions

The mapping exercise has begun to reveal some inconsistencies in practice, and some interesting innovations, to prevent / respond to youth homelessness. With this emerging evidence in mind, the following suggestions are made, that:

- The Welsh Government and local authorities (e.g. through the National Homelessness Network) use this mapping exercise as a starting point for discussion about interventions to prevent youth homelessness. It would be helpful to consider the mapping alongside housing outcomes achieved within each local authority for young people and care leavers;
- When considering the prevention of youth homelessness at national policy and local delivery levels, focus is given to all five strands of the prevention typology – structural prevention, systems prevention, early intervention, eviction prevention and housing stability;
- Practical support is provided to local authorities for more consistent application and use of the *Positive Pathway* and *Care Leavers Accommodation and Support Framework*. This could take the form of peer support through the National Homelessness Network;
- Those local authorities where robust joint working is not in place are encouraged to improve arrangements between housing and children's services in particular;
- The National Homelessness Network be considered as the vehicle for active sharing of
 practice and experience and, in doing so, makes links with other relevant networks which
 have interests in common, e.g. the Leaving Care Forum. An additional role for the Network
 to address untenable differences in delivery/provision might be a constructive challenge
 function for its members:
- Local authorities (either singly or in regional groupings) ensure they fully consider the
 needs of young people who are homeless or who are at risk of homelessness, including
 care leavers, and the range of interventions in place to prevent and respond to youth
 homelessness when developing their homelessness strategies during 2018;
- Local authorities and young persons' specialist organisations review the online information
 they provide about their services, and how they can be accessed, to ensure that it is up to
 date and accessible to young people, their families/carers, and advocacy organisations;
- The Welsh Government develops a set of requirements relating to the additional funding for youth homelessness in 2019-20 that draws on the conclusions of the international evidence review and this mapping exercise;
- The Welsh Government's Affordable Housing Supply Independent Review takes account of the housing needs of young people, including care leavers, revealed here. This initial mapping suggests there is both a shortage of one-bed properties and shared housing options in the social rented sector, as well as a barrier to accessing accommodation in the private rented sector created by a limit on the amount of rent paid through the benefit system. These findings suggest that identifying sustainable housing options, and

associated funding mechanisms, for young people over coming years is crucial. The Review could look at evidence-based youth-specific housing models in order to increase available housing stock for this age group.

Reflecting on both the mapping exercise and the conclusions of the international evidence review, below are suggestions for interventions that could be put in place/enhanced in the short, medium and long-term. The second row in the table contains interventions that need to be developed, tested and refined over time where action is required in the short, medium and long-term.

Short-term	Medium-term	Long-term
Up to date and accessible online information (online and other) and advice for young people, families/carers and advocacy organisations – to include information and advice on legal and human rights Robust/effective family mediation Young person-focused eviction prevention Nightstop/supported lodgings combined with family mediation as appropriate. (Watts and Blenkinsopp 2018 and Shelter Scotland 2018, which were published just as this report was being edited, make a strong case for supported lodgings as a significant element of a Scottish response to youth homelessness.)	Multi-agency (housing, children's services, youth justice, mental health, health), work to develop and deliver 'no discharge into homelessness' approach Housing First for Youth	Prevent adverse childhood experiences Plus row below

Identify and deliver social/affordable housing options for young people
Reduce/end poverty amongst families and young people
Support delivery of psychologically informed approach within all services
Ensure programmes/interventions for young people support their wellbeing, social inclusion,
connection with community and engagement with education/employment/training

Alongside specific programmes and interventions, support will be needed to sustain the culture change needed for an increased focus on prevention (as has been evident from the implementation of Part 2 of the Housing (Wales) Act 2014). Some of this can be enabled by the work of networks such as the National Homelessness Network. However, it is likely to also require the deployment of consultancy/expertise that can work within individual or groups of local authorities to bring people together, challenge existing practice and facilitate change.

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Annex 1: A comparison of Schwan et al (2018) and key Welsh Government policy frameworks

The table below compares the typology of homelessness prevention applied in this report with two good practice documents recently issued in Wales on youth homelessness and care leavers (Welsh Government 2016a, Barnardo's 2016). It shows that the components outlined in the two Welsh documents do not include types of prevention across the typology: neither document overtly addresses structural prevention; the care leavers' framework does not address systems prevention; and the positive pathway does not address eviction prevention. The international review of evidence concluded that, to be most effective, prevention of youth homelessness should involve all five strands of prevention.

Typology of prevention	Positive Pathway - components	Care leavers accommodation and support framework – stages
Structural prevention		
Systems prevention	Integrated prevention hub	
Early intervention	Information and advice Targeted early prevention	Prepare for reality of housing options
		Plan young people's accommodation and support options with them
Eviction prevention		Reduce housing crisis
Housing stability	Commissioned accommodation and support	Access housing and support as needed
	Range of housing options	Access and successfully manage longer-term move-on and support options

Annex 2: Stakeholder organisations interviewed

- Cymorth Cymru
- End Youth Homelessness Cymru
- Leaving Care Forum
- National Youth Advocacy Service Cymru
- Shelter Cymru
- Welsh Government: improving outcomes for looked after children and homelessness branches

Annex 3: National and local intervention maps

Table A.1: Preventing youth homelessness in Wales: national interventions

Interventions specifically aimed at care leavers are in **bold**.

	Structural prevention	Systems prevention	Early intervention	Eviction prevention	Housing stability
National	Part 2 Housing (Wales)	Part 2 Housing (Wales)	Families First	Access to	Proportion of
initiatives/	Act 2014:	Act 2014 requirement on	(universal)	Discretionary	Supporting People
frameworks	 prevention duty 	local authorities to		Assistance Fund (not	programme that goes
	- priority need for 16	prepare homelessness	Flying Start (targeted	specific to young	to young persons'
	and 17 year olds and	strategies by end of	to certain postcodes)	people)	projects
	18-21 year olds who	2018			
	have been in care		Integrated Family	Access to	Ability for local
	- ability for local	Development of	Support Services	Discretionary Housing	authorities to
	authorities not to apply	pathways and		Payments (not	exempt care leavers
	intentionality to 16 and	frameworks:	Financial support for	specific to young	up to age 25 from
	17 year olds and/or to	- Preventing	Adverse Childhood	people)	Council Tax
	care leavers aged 18-	Homelessness and	Experiences Support		
	21	Promoting	Hub		£1million St David's
		Independence: A			Day Fund - direct
	Part 6 Social Services	Positive Pathway to	Youth Engagement		financial support to
	and Wellbeing (Wales)	Adulthood (Welsh	and Progression		care leavers to
	Act 2014	Government 2016a)	Framework		access
	- development and	- Care Leaver			opportunities to
	regular review of	Accommodation and			help them

Structural prevention	Systems prevention	Early intervention	Eviction prevention	Housing stability
pathway plans for	Support Framework	Proportion of		successfully
looked after children	(Welsh Government	Homelessness		transition towards
- sets out when local	2016b)	Prevention Grant that		independent living
authority duties come	- National Pathway for	goes to youth		
to an end for different	Homeless Services to	homelessness projects		£650,000 for care-
categories of looked	Children, Young People			leaver traineeship/
after children –	and Adults in the Secure	Shelter Cymru		work placement
increases age up to	Estate (Welsh	education project		schemes provided
25 for care leavers in	Government 2015)	funded by Welsh		by local authorities
education/training		Government		
- allocation of	Part 6 SSWBA Code of			
personal advisors	Practice requires:			
who will keep in touch	- joint protocols for the			
with the care leaver	assessment and			
up until the age of 21	meeting of care			
(or 25 if in	leavers'			
education/training)	accommodation needs			
	- professional			
Affordable/social	preparing pathway			
housing programmes	plan to consult with			
	any prospective future			
Review of Affordable	provider of housing			
Housing	and accommodation			
	support			
	- that personal			
	advisors should have			
	knowledge of housing			

Structural prevention	Systems prevention	Early intervention	Eviction prevention	Housing stability
	and homelessness			
	legislation			
	When I'm Ready (Welsh			
	Government 2016b) -			
	young people living in			
	foster care can stay			
	living with their foster			
	carers up to the age of			
	21 (or 25 if in			
	continued education),			
	subject to agreement ³			
	End Youth			
	Homelessness Cymru			
	work on education and			
	the care system and			
	homelessness			

³ This provision is not available to those young people living in residential care

Table A.2: Preventing youth homelessness in Wales: local interventions

Interventions specifically aimed at care leavers are in **bold**; numbers in brackets relate to the age range targeted by the particular intervention where this is known.

Local authority	Structural prevention	Systems prevention	Early intervention	Eviction prevention	Housing stability
Anglesey	Affordable/social housing programme	Policy for homelessness prevention fund is that care leavers and young people have	Family mediation provided by young persons' specialist organisation		Supported accommodation for medium/high needs (16-24)
		higher priority than other groups	Schools/college based homelessness prevention workshops		Supported accommodation for lower needs (16-24)
			Information and advice		Move-on accommodation linked
			Nightstop (16-25)		to the two above schemes (16-24)
					Floating support (16-24)
					Starter packs
					Rent deposit scheme

Local authority	Structural prevention	Systems prevention	Early intervention	Eviction prevention	Housing stability
					Learn4Life accredited
					programme (16-25)
Blaenau Gwent	Affordable/social	Young Persons'	Family mediation		2 rooms within hostel
	housing programme	Accommodation	provided by officer		for all ages made into
		Support Officer within	within Children's		shared
		housing options	Services 14+ team		accommodation and
					used for under 25s
					Supported living
					project (under 25s)
					Floating support
					Learning4Life pre- vocational training (16-19)
Bridgend	Affordable/social housing programme	Housing options team includes 2 specialist workers focusing on	Family mediation provided by young persons' specialist		Multi-agency scheme for complex needs
		prevention, one	organisation (14+)		2 supported
		working with 14+ and			accommodation
		their families and one	Emphasis project		schemes (16-18)
		with 16+ in supported			
		accommodation			2 supported
					accommodation
		Monthly meetings			schemes (18-21)
		between housing			

Local authority	Structural prevention	Systems prevention	Early intervention	Eviction prevention	Housing stability
		options and children's			Step Down project –
		services 16+ team			floating support
		looking at children			
		coming out of care and			Supported lodgings
		other needing housing			
					Supported lodgings
					(16-18)
					Learning4Life pre- vocational training (16-19)
Caerphilly	Affordable/social	Young Persons'	Family mediation		4 long-term supported
	housing programme	Accommodation	provided by young		accommodation
		Officer works closely	persons' specialist		projects
		with	organisation (14-17)		Assessment/
		- dedicated social	Emphasia project (12		emergency bed in one of these
		worker spends 1-2 days/week in housing	Emphasis project (13-21) (Dewis Wales		or these
		options	21) (Dewis Wales 2018)		Interim support in
		- mediation worker	2010)		project for all ages –
		based in housing			zones separated off for
		options full time			young people
		Young Persons'			young people
		Accommodation			2 flats with support
		Officer attends			for high needs for
		pathway meetings			18+ care leavers

Local authority	Structural prevention	Systems prevention	Early intervention	Eviction prevention	Housing stability
		when care leavers			Supported lodgings
		coming up to 18			(16-18)
		Panel with Children's			Progress Scheme –
		Services, housing			work placements
		options and young			within the local
		persons' specialist			authority for care
		organisation looks at			leavers and young
		access to supported			people not in
		housing schemes			education,
					employment or training
					work readiness
					support provided
					Learning4Life pre-
					vocational training
					(16-19)
Cardiff	Affordable/social	Youth Gateway –	Family mediation	Tenancy rescue	Supported
	housing programme	multi-agency centre	provided by young	service	accommodation
		including careers	persons' specialist		(18-25)
		advisors, youth	organisation (16-21)		
		workers, Action for			Supported
		Children and young	Information and advice		accommodation
		persons' mediation			(16-17)
		and advice workers	Awareness raising		
		from Housing Options Project	sessions in schools		Floating support

Local authority	Structural prevention	Systems prevention	Early intervention	Eviction prevention	Housing stability
		Housing Options	Training flats with pre-tenancy support		Supported lodgings
		Project – joint working between housing,			(16-18)
		children's services and			Looked after children
		young persons' specialist organisation			traineeship scheme
		No intentionality test			Learning4Life pre- vocational training
		for 16 and 17 year olds			(16-19)
Carmarthen- shire	Affordable/social housing programme	Third sector and youth service collocated with	Family mediation provided by third		Temporary accommodation 24
S S	nedoming programme	housing	sector organisation		hour support (16-25)
		Meetings every 2			Supported
		months between			accommodation,
		housing and children's			includes emergency
		services to discuss difficult cases			bed (16-25)
					Supported
		One post currently			accommodation
		between social			schemes for varying
		services and housing – going to increase to			support needs (16-25)
		two posts			Supported lodgings

Local authority	Structural prevention	Systems prevention	Early intervention	Eviction prevention	Housing stability
					Foyer (16-24)
Ceredigion	Affordable/social	Joint protocol with	Member of staff within		Supported
	housing programme	children's services for	third sector agency		accommodation
		16 and 17 year olds	trained to undertake		(16-25)
			family mediation		
		Local authority will act			Young persons' project
		as guarantor for a	Restorative flat – to		(16-21)
		young person's	provide respite and		
		tenancy	intense support where		Foyer project
			young person at risk of		
		No intentionality test	losing supported		Landlord incentives for
		for 16 and 17 year	accommodation		under 35s
		olds			
					Supported lodgings
					(16-18)
					Specialist floating support
Conwy	Affordable/social	Positive pathway	Going it Alone –	Renting Ready	Supported housing for
	housing programme	project in partnership	information and	scheme	young women – 24
		with NACRO - piloting	advice, early targeted		hour support
		young persons'	help to young people		
		positive pathway	at risk and flexible		
		officer (undertakes	outreach to young		Supported housing
		assessments,	people in temporary/		
		prevention and	supported		
		provides support for	accommodation		

Local authority	Structural prevention	Systems prevention	Early intervention	Eviction prevention	Housing stability
		move-on from			Step down provision –
		temporary	Sessions in schools		flats with floating
		accommodation)			support
			Family mediation		
		Housing solutions			Supported lodgings
		officer based in care	Nightstop (16-21) –		(16-21)
		leavers team 1	mediation included		
		day/week	within scope of		Supported lodgings
		•	scheme		
		Group of housing			Learning4Life pre-
		and children's			vocational training
		services officers			(16-19)
		look at case studies			,
		of young people			
		Local authority will act			
		as guarantor for a			
		young person's			
		tenancy			
Denbighshire	Affordable/social	Jointly commissioned	Going it Alone –		Supported
_	housing programme	(housing options,	information and		accommodation for
		children's services,	advice, early targeted		complex needs (jointly
		youth offending team)	help to young people		commissioned) (16-25)
		young people's	at risk and flexible		, , ,
		positive pathway –	outreach to young		Supported
		housing options	people in temporary/		accommodation for
		specialists work with			lower needs (16-25)

Local authority	Structural prevention	Systems prevention	Early intervention	Eviction prevention	Housing stability
		young people carrying	supported		
		out assessments (16-	accommodation		Supported
		25)			accommodation and
			Sessions in schools		floating support
					(16-25)
		CAMHS training for	Family mediation		
		joint team	service provided by		Floating support
			third sector		(16-25)
		Local authority will act	organisation		
		as guarantor for a			Supported lodgings
		young person's	Nightstop (16-21)		(16-21)
		tenancy			
					Learning4Life pre-
					vocational training
					(16-19)
Flintshire	Affordable/social	Young persons'	Family mediation –		Supported housing for
	housing programme	pathway – integrated	provided informally by		complex needs,
		team, joint	children's services		including care leavers
		assessments. Housing	assistant and formal		
		solutions officer works	mediation service with		Supported housing
		with 18-24s, children's	social services		(16-20)
		services assistant with			
		16 and 17 year olds.	Nightstop (16-21)		Supported housing
		Either attends pathway			(18-35)
		planning meetings			
					Supported housing
					(18+)

Local authority	Structural prevention	Systems prevention	Early intervention	Eviction prevention	Housing stability
		Dedicated budget for			
		integrated team for 16			Supported housing for
		and 17s			single females (16+)
					Floating support (16-
					25)
					•
					Outreach support to
					tenancies in private
					rented sector (18+)
					Outreach support to
					tenancies in private
					rented sector (18+ for
					people experiencing
					domestic abuse)
					Supported lodgings
					(16-21)
					,
					Learning4Life pre-
					vocational training
					(16-19)
					Resilience team work
					with young people
					around employment,

Local authority	Structural prevention	Systems prevention	Early intervention	Eviction prevention	Housing stability
					volunteering, training
					etc
Gwynedd	Affordable/social	Joint protocol on	Education/raising	Support to set up and	Hostels
	housing programme	homelessness	awareness in schools	maintain new	
		prevention between		tenancies	Supported
		authority and young persons' specialist	Family mediation provided by young		accommodation
		organisation (includes	persons' specialist		Floating support
		mediation)	organisation		(16-25)
		Young Persons	Homelessness		Shared
		Protocol with Social	prevention officer		accommodation in
		Services 16+ team –	based in young		private rented sector
		joint assessments for 16 and 17 year olds	persons' specialist organisation		with support
		, , , , , , , , , , , , , , , , , , ,	o.gaau.		Self-contained
					accommodation with
					support
					Learning4Life pre-
					vocational training
					(16-19)
					Young persons'
					specialist organisation
					has number of social
					enterprises that

Local authority	Structural prevention	Systems prevention	Early intervention	Eviction prevention	Housing stability
					provide training/
					employment
					opportunities
Merthyr Tydfil	Affordable/social	Protocol with children's	Family mediation		Young persons' hostel
	housing programme	services re 16 and 17	provided by young		(16-35)
		year olds	persons' specialist		
			organisation (14-25)		24 hour supported
		All access to			accommodation
		accommodation and	Emphasis project		
		support through			Step down
		housing solutions			accommodation with
		(gateway) including for			support
		care leavers			
					Supported lodgings
		Mediation worker			(16-18)
		works jointly with			
		children's services			Learning4Life pre-
					vocational training (16-
					19)
Monmouth-	Affordable/social	Dedicated officer in	Family mediation		2 hostels (16-25)
shire	housing programme	housing focused on	provided by young		
		prevention (18-25)	persons' specialist		Shared
			organisation (16+)		accommodation
		Weekly meetings with			through private sector
		children's services	Emphasis project (14-		leasing with support
			21) (Dewis Wales		
			2018)		Floating support

Local authority	Structural prevention	Systems prevention	Early intervention	Eviction prevention	Housing stability
					Tenancy readiness training in hostels
					Transition project for young people in care/leaving care
Neath Port Talbot	Affordable/social housing programme	16+ social worker carries out	Family mediation provided by young		Crisis house
		assessments for young people up to 25	persons' specialist organisation (14+)		Hostel (16-21)
		including care leavers	Emphasis project		Foyer (16-25)
		Social worker and			Self-contained studio
		mediation worker co-			flats and flats with
		located at young persons' hostel			support
		No intentionality test			Floating support
		for 16 and 17 year			Supported lodgings –
		olds			priority for care leavers
Newport	Affordable/social	Specialist worker	Family mediation	My Pad (16-25) – for	Supported housing
	housing programme	within children's	provided by young	young people in	(16-21)
		services for young	persons' specialist	supports housing	
		people's	organisation (14+)	awaiting first tenancy	Complex needs project
		accommodation issues			

Local authority	Structural prevention	Systems prevention	Early intervention	Eviction prevention	Housing stability
		links with care	Emphasis project (14-	or in early stages of	Ladder Unit shared
		leavers personal	19) (Dewis Wales	first tenancy	accommodation for
		advisors	2018)		young people in
					employment (18-24)
		Move-on pathway from	Housing associations		
		foster placement or	piloting package		Flat share pilot
		supported housing -	delivered in secondary		
		used to bring young	schools		Floating support –
		people back into			LIFT (life in first
		projects as well as			tenancy)
		move-on			•
					Floating support for
		Young people 16+ still			care leavers (16-21)
		in education, children's			
		services will provide			Private sector leased
		foster placement			properties for
		rather than accessing			unaccompanied
		supported housing			asylum seekers and
					care leavers
					Supported lodgings
					Private rented sector
					2-bed flats for young
					looked after people
					who were in costly
					placements, some

Local authority	Structural prevention	Systems prevention	Early intervention	Eviction prevention	Housing stability out of county, or who have exhausted
					other options Learning4Life pre- vocational training
					(16-19)
Pembrokeshire	Affordable/social housing programme	Referral arrangements with youth services	Housing officers provide family mediation	Training flat	Supported housing (women 16-25)
					Supported housing
			Development of		(men 16-25)
			homelessness		
			awareness pack for		Floating support
			secondary schools and youth groups		(16-25)
					Shared
					accommodation in
					council housing with
					support
Powys	Affordable/social	2 detached youth	Family mediation		Supported lodgings
	housing programme	workers working with,	provided by officers in		
		and advocating for,	children's services		Supported lodgings
		young people at risk of			(16-18)
		homelessness and	Nightstop		

Local authority	Structural prevention	Systems prevention	Early intervention	Eviction prevention	Housing stability
		care leavers – use			2 foyers
		team around the			
		young person			Pilot with housing
		approach – providing a			association aiming to
		constant adult through			get the right option at
		different forms of			the right time for young
		accommodation			people
		No intentionality test for 16 and 17 year			
		olds			
Rhondda Cynon Taf	Affordable/social housing programme	Multi-agency approach involving housing,	Family mediation provided by young	GRAMO (Get Ready and Move On) course	Hostel (16-24)
,	37 37	children's services and	persons' specialist	includes specific	Supported housing –
		young persons'	organisation (14+)	programme for care	one project includes
		specialist organisation	0 ()	leavers	an emergency room
			Emphasis project		
		Task and finish			Step down
		group housing and	Training flats		accommodation with
		children's services	-		support
		looking at care			
		leavers			Dispersed
					accommodation with
		Multi-agency move-on panel in place			floating support
		· ·			Step by Step Project –
					key worker support for

Local authority	Structural prevention	Systems prevention	Early intervention	Eviction prevention	Housing stability
					young people who don't go into a supported housing project
					Supported lodgings (16-18)
					Learning4Life pre- vocational training (16-19)
					Step in the Right Direction scheme provides work placements within the council for care leavers
Swansea	Affordable/social housing programme	Youth homelessness service - multi-agency team (housing,	Family mediation provided by young persons' specialist	Spot purchase of support for young people with most	Foyer – includes 4 emergency beds
		children's services and young persons' specialist organisation)	organisation Advice – drop-in	complex needs living either in private rented sector or supported	Emergency supported lodgings
		located in youth hub – provides services for	service available	accommodation	Complex needs project – core and cluster

Local authority	Structural prevention	Systems prevention	Early intervention	Eviction prevention	Housing stability
		all young people 16-21			Supported
		including care leavers			accommodation
		Swansea			Floating support
		Accommodation			
		Pathway (16-21) –			Supported
		meet weekly to			accommodation for
		discuss referrals,			care leavers
		move-on and cases			
		where			Supported lodgings
		tenancies/placements			
		are at risk			Accredited
					qualification – Skills for
					Independence
					Encouragement for young people to pursue training and education opportunities
					Learning4Life pre- vocational training (16-19)
Torfaen	Affordable/social	Dedicated officer	Family mediation	Own 2 Feet pre-	24 hour supported
	housing programme	within housing for	provided by young	tenancy programme	accommodation/hostel
		young people up to 21			(16-25)

Local authority	Structural prevention	Systems prevention	Early intervention	Eviction prevention	Housing stability
		(25 if care leavers) –	person's specialist		
		manages referrals for	organisation (14+)		Self-contained
		supported			temporary
		accommodation	Emphasis project (14-		accommodation with
			19) (Dewis Wales		support (16-25)
		Torfaen Young	2018)		
		People's Support			Supported self-
		Service – multi-	Advice – drop-in		contained flats (16-24)
		agency/disciplinary	service available		
		hub (16-21) including			Pre-tenancy and
		looked after children	Officers from housing		floating support for
		(16+) – includes	go into secondary		care leavers
		housing, children's	schools to talk about		
		services, young	housing options		Learning4Life pre-
		persons' specialist			vocational training
		organisation, citizens			(16-19)
		advice and young			
		persons' advisor on			
		mental health			
		Case conference			
		approach with multi-			
		agency panel taken to			
		young offenders at risk			
		of homelessness			

Local authority	Structural prevention	Systems prevention	Early intervention	Eviction prevention	Housing stability
Vale of	Affordable/social	One stop shop for	Family mediation		Number of spaces in
Glamorgan	housing programme	young people (16-25)	provided by young		hostel specifically for
		provided by young	person's specialist		young people
		person's specialist	organisation (16-25)		
		organisation - provides			Supported
		mediation, joint	Emphasis project –		accommodation
		assessment, support,	targeted all secondary		(16-17)
		referrals and planning	schools		
		for permanent			Supported
		accommodation			accommodation (18+)
		Developed pathway			Housing First-type
		and increased			project with 24 hour
		resources for young			support for complex
		people			needs
		Monthly multi-agency			Step down project in
		move-on panel			private rented sector
		meeting held to			for social services
		discuss all young			clients including care
		people in projects –			leavers
		enables moves			
		between projects as			Supported lodgings
		well as move-on			
					Tenancy/floating
		No intentionality test			support
		for 16 and 17 year			

Local authority	Structural prevention	Systems prevention	Early intervention	Eviction prevention	Housing stability
		olds or care leavers aged 18-21			Learning4Life pre- vocational training (16-19)
Wrexham	Affordable/social housing programme	Supporting People Young Persons' Accommodation Needs Group in place	Outreach advice service provided by young person's specialist organisation (16-25)		Short-term supported accommodation with 1 emergency bed for those in priority need (16-25)
					Supported accommodation (16-25)
					Foyer (16-25)
					Floating support
					Bond scheme (16-25)
					Supported lodgings (16-18)
					Learning4Life pre- vocational training (16-19)

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